

## L&R Caught You Caring Program



**Purpose:** The purpose of “I Caught You Caring” program was developed in 2017 to acknowledge team members who provide **exceptional** service. The goal is to encourage and reward team members who go out of their way, who go above and beyond to make a personal connection with and for other people.

**Criteria:** The nominee must be a permanent employee, for at least 60-days and approved by his/her supervisor or team leader prior to being named as the recipient of the award.

**Gifts: \$10-15 dollar value** There is no limit to how many times an team member can be nominated or a recipient of a Caught You Caring Award. There can be up to 7 recipients per month. Awards will be presented at Attendance & Awards parties on the 1<sup>st</sup> Friday of every month.

**BUILD. SERVE. IMPACT**  
**LOVE. HONESTY. COURAGE. EXCELLENCE.**

A Caring L&R Team Mate will be recognized for:

- Being the values of L&R Pallet
- Doing their job with excellence
- Good customer service
- Serves as a role model to others
- Goes above and beyond the requirements of the job
- Honesty
- Integrity, on and off the job
- Positive attitude
- Friendly and helpful to others
- Team player
- Shows care and concern for others
- Represents L&R with excellence